LETTER TO OUR SUPPORTERS

In Fiscal Year 2019, Ecker Center for Mental Health served 3,463 individuals with mental illness which represents an 11.2% increase from the previous year. Despite this, it is estimated that only 43.3% of adults with mental illness sought treatment in 2018. Raising awareness of the importance of mental health to overall well-being is necessary to reinforce the need for treatment and reduce stigma. Unfortunately many individuals have financial challenges that provide obstacles for seeking obtainable care. Ecker provides quality, comprehensive and accessible behavioral health care to individuals in our community. We exhaustively seek opportunities for outreach and engagement in the community to increase access of care. Our compassionate, committed staff work diligently to provide the best outcomes for our clients. We pride ourselves on being able to provide simultaneous and accessible treatment options for our clients.

In Fiscal Year 2019, Karen Beyer retired as the CEO from Ecker Center after nearly 20 years of service. Her wisdom and guidance played an important role in the accomplishments of the agency. Karen’s leadership during financially turbulent times allowed Ecker to provide continuum of care when other agencies had no choice but to close their doors. Under her direction the agency launched new programs and services and the agency achieved accreditation of The Joint Commission. Her dedication and professional accomplishments are commendable.

Approximately 300 supporters attended our events that included the November Fest & Folly, our spring Wishes for Wellness Brunch and our Ecker Client Art Show.

The Ecker Center achieved a number of key strategic and operational targets during Fiscal Year 2019. We began to increase many of the service hours for therapy at all three locations including at our satellite offices in Streamwood and St. Charles. We developed a telepsychiatry program to increase access of care for our clients. Ecker began providing counselors for the City of Elgin Police Department’s Collaborative Crisis Services Unit. Also, the agency secured funding to employ an Outreach and Engagement Case Manager for the areas adult homeless population.

We continue the process of merging with Renz Addiction Counseling Center to become a full service behavioral health care provider and achieve the advantages of economies of scale.

Our staff and clients appreciate the support we have received in Fiscal Year 2019 which made it possible to provide essential mental health services to thousands of people in our community.

Alan Kirk  
Board Chairman  
March 23, 2020

Dr. Daphne Sandouka  
Chief Executive Officer
# BOARD MEMBERS, COMMITTEE MEMBERS AND LEADERSHIP

July 1, 2018 through June 30, 2019

## Officers:

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Organization/Company</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alan Kirk, Chairman</td>
<td>Business Development Director</td>
<td>IZALE Financial Group</td>
</tr>
<tr>
<td>Dave Conroy, Vice Chairman</td>
<td>Sales Manager</td>
<td>Gordon Flesch Company</td>
</tr>
<tr>
<td>Sandy Kaptain, Secretary</td>
<td>Registered Nurse</td>
<td></td>
</tr>
<tr>
<td>Stephen Tousey, Treasurer</td>
<td>Attorney at Law, Early, Tousey, Regan, Wlodek &amp; Wong</td>
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</tr>
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## Directors:

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Organization/Company</th>
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<tbody>
<tr>
<td>Steven Andersson</td>
<td>Commissioner of Human Rights Committee</td>
<td>State of Illinois</td>
</tr>
<tr>
<td>Patricia Arroyo</td>
<td>Supervisor</td>
<td>AMITA Presence Health</td>
</tr>
<tr>
<td>Ann Boisclair</td>
<td>Retired, Quality Manager</td>
<td>Elgin Mental Health Center</td>
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<tr>
<td>Meghan Early</td>
<td>Attorney at Law</td>
<td>Early, Tousey, Regan, Wlodek &amp; Wong</td>
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<tr>
<td>Dr. Alan Polse</td>
<td>Dentist</td>
<td>Alan M. Polse &amp; Associates</td>
</tr>
<tr>
<td>Aaron Sellers</td>
<td>CEO</td>
<td>Comprehensive Training Solutions, Inc.</td>
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<tr>
<td>Timothy Sheldon</td>
<td>Retired, Kane County Judge</td>
<td></td>
</tr>
<tr>
<td>Linda Siete</td>
<td>Manager, Sales &amp; Operations</td>
<td>_Reflejos Publications, LLC</td>
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<tr>
<td>Robert Steffen</td>
<td>Attorney at Law</td>
<td>Steffen Law, P. C.</td>
</tr>
<tr>
<td>Honorable Robert Villa</td>
<td>Associate Judge, 16th Judicial Court</td>
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## Committee Members:

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Organization/Company</th>
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</thead>
<tbody>
<tr>
<td>Lt. Rick Ciganek</td>
<td>Community Engagement Unit</td>
<td>City of Elgin Police Department</td>
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<tr>
<td>Robert Gorski</td>
<td>Director of Finance &amp; Operations</td>
<td>St. Francis High School</td>
</tr>
<tr>
<td>Laurie Huske</td>
<td>Board President</td>
<td>NAMI Kane County North</td>
</tr>
<tr>
<td>Ron Korte</td>
<td>CEO</td>
<td>KorComm Sales &amp; Marketing Services</td>
</tr>
<tr>
<td>Tim Schmitz</td>
<td>Retired, State Representative</td>
<td></td>
</tr>
<tr>
<td>Tiffany Tyson</td>
<td>Assistant Vice President</td>
<td>Inland Bank &amp; Trust</td>
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</table>

## Leadership:

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Organization/Company</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dr. Daphne Sandouka, Ed.D., LCPC</td>
<td>Chief Executive Officer</td>
<td></td>
</tr>
<tr>
<td>Caroline Bailey, MSW, LCSW</td>
<td>Crisis Services Director</td>
<td></td>
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<tr>
<td>Tim Bates, BS</td>
<td>Chief Financial Officer</td>
<td></td>
</tr>
<tr>
<td>Vicky Gesinger, MA, LCPC</td>
<td>Clinical Director</td>
<td></td>
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<tr>
<td>Ramona Grauzinis, MBA, SPHR, SHRM-SCP</td>
<td>HR &amp; Resource Development Director</td>
<td></td>
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<tr>
<td>Rick Vander Forest, MS</td>
<td>Residential &amp; Facilities Director</td>
<td></td>
</tr>
<tr>
<td>Pauline Rochfort, BA</td>
<td>Billing &amp; Office Operations Director</td>
<td></td>
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CATEGORIZATION OF RECIPIENTS BY SERVICE

Total number of individuals served in FY2019: 3,463

The Ecker Center is a comprehensive community mental health center where clients receive multiple services.

<table>
<thead>
<tr>
<th>Service</th>
<th>Recipients of Service</th>
</tr>
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<tbody>
<tr>
<td>Psychiatric Emergency Program</td>
<td>1,358</td>
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<tr>
<td>Crisis Residential Program</td>
<td>93</td>
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<tr>
<td>Therapy</td>
<td>1,356</td>
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<tr>
<td>Psychosocial Rehabilitation Program</td>
<td>242</td>
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<tr>
<td>Case Managers</td>
<td>1,950</td>
</tr>
<tr>
<td>Psychiatric Nurses</td>
<td>1,053</td>
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<tr>
<td>Psychiatric Evaluations &amp; Psychiatric Services</td>
<td>1,338</td>
</tr>
<tr>
<td>Residential</td>
<td>166</td>
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</tbody>
</table>
ECKER CENTER FOR MENTAL HEALTH

The Ecker Center, a nonprofit community health center, has served the community since 1955. Most outpatient services are located at our main facility at 1845 Grandstand Place in Elgin, and our satellite offices located in St. Charles and Streamwood provide therapy services. Ecker’s Psychiatric Emergency Program (PEP) is located at Advocate Sherman Hospital. Ecker also has a varied level of supportive residential programs in Elgin. Services are provided in English and Spanish and all programs are accredited by The Joint Commission. In FY 2019 the agency served 3,463 individuals.

Services for our current and new clients of all ages 5 and older

- PEP provides walk in psychiatric crisis services at Advocate Sherman Hospital Emergency Department 24 hours a day
- Therapists provide individual and group therapy
- Psychiatrists provide diagnostic assessment, consultation and prescriptions for medications
- Psychiatric nurses help clients follow treatment plans and obtain medications
- Our intake specialists provide information and referral to other resources

Services for our current and new adult clients only

- The Crisis Residential Program provides short term 24 hour treatment and support services during a psychiatric crisis
- Case managers assist individuals to establish incomes, apply for benefits, obtain housing and general healthcare
- The Psychosocial Rehabilitation Program (PSR) helps individuals manage symptoms of mental illness and improve their daily living skills
- Longer term residential programs provide support and skill building
- A Community Support Team brings crisis management services to clients in their homes and other locations in the community
- An Outreach and Engagement Case Manager provides support to the homeless population

Additional services for Ecker clients

- Onsite pharmacy provided by Genoa Healthcare
- Onsite primary healthcare provided by VNA Health Care

Forms of payment accepted

- Medicaid, with co-payment for all medically necessary covered services
- Medicare assignment with some private insurance, co-payments apply

Services funded by the State of Illinois, the United Way of Metropolitan Chicago, Geneva Community Chest, the Mental Health Boards of Hanover Township, St. Charles and Geneva, Elgin Township, Barrington Township and donations from individuals and foundations.
## STATEMENT OF REVENUE AND EXPENSES
### FISCAL YEAR 2019 AUDITED

**Community Revenue**
- Fundraising: $78,856
- United Way and Community Chest, Municipalities and Townships: $41,355
- Other: $201,992
**Total Community Revenue**: $322,203

**Government Revenue**
- Illinois Department of Human Services: $2,287,354
- Department of Housing and Urban Development: $631,023
- Other: $302,153
**Total Government Revenue**: $3,220,530

**Agency General Revenue**
- Program Service Fees: $2,056,493
- Investment and Other Income: $84,214
**Total Agency Generated Revenue**: $2,140,707

**TOTAL REVENUE**: $5,683,440

**Direct Program Expenses**
- Therapy Programs: $709,220
- Intake: $64,793
- Nursing: $223,973
- Psycho-social Rehabilitation: $218,552
- Psychiatric Services: $358,396
- Case Management: $865,662
- Psychiatric Emergency Program: $358,034
- Transition Coordination: $5,207
- Preadmission Assessment Screening: $71,277
- Supported Residential Program: $570,199
- HUD On-Site Staff: $268,119
- Grandstand HUD Leasing: $432,329
- Hunter’s Ridge HUD Leasing: $222,757
- Supervised Residential: $353,915
- Crisis Residential: $435,788
**Total Program Expenses**: $5,158,421

**Support Services**
- Administration: $602,237
- Fundraising: $52,217
**Total Support Services**: $654,454

**TOTAL EXPENSES**: $5,812,875
We are pleased to acknowledge gifts to the Ecker Center for Mental Health Center received from the following friends and supporters between July 1, 2018 and June 30, 2019.

Advocate Sherman Hospital
Alden, Dr. Vicki
Althoff Industries
AMITA Health Mercy Medical Center
Anderson, Amanda & James
Anderson, Tammy
Anderson, Thomas & Chere
Andersson, Steve
Alm, Walter Dr.
Anwar, Dr. Syed & Waheeda
Arroyo, Patricia
Barbezat, Michel & Mary Ellen
Barkby, Ronald
Barrington Area United Way
Barrington Township
Bartzis, Angie
Bauer, Eric
Beck, Herb & Sandy
Bedard, Anne
Berkshire Hathaway Starck Real Estate
Berna Moving & Storage
Bethlehem Evangelical Lutheran Church
Bethlehem Lutheran Church Women
Beyer, Karen
Big Apple Bagels
Bitter, Laurie
Blizzard, Harry
Boisclair, Ann
Brandes, Rhonda
Briska, William
Brockner, Tom
Brown, Betty
Burnidge, Nancy
The Burnridge Corporation
Byrnes, Shirley
Cabrera, Luis
Campbell, Diane
Campbell, Rachel
Caracheo, Sally Jo
Carlson, Richard
Carreon, Cecilia
Carroll, Jane
Cassell, Charles & Penelope
Castro, Cristina
Catlin, Kay & Steve
Causey, Joyce
Chamberlain, Amber
Childers, John & Cherene
Christ The Lord Lutheran Church
Citizens for Joe McMahon
City Winery
Cohen, Arthur
Cohen, Gail
Colley Elevator Company
Collins, Susan Fifield
Community Crisis Center
Conroy, Dave
Cooper's Hawk
Covich, Wendy
Crain, Shelly
Crinigan, James & Lisa
Cummings, Karen
Curtiss, Patty
Daniels, Cathy and Jan
Danny's Pizza
Dewees, Mary & Tim
Donahue, Mary
Donor Club of Elgin
Dowd, William & Donna
DQ - Orange Julius
Duda, Daniel
Dunne, Richard & Judy
Early, John & Mary
Early, Meghan
EFS Foundation
Elgin Academy
Elgin Breakfast Rotary Club Foundation
Elgin Elks Lodge #737
Elgin Fire Department
Elgin Hyundai
Elgin Knights of Columbus 654
Elgin Police Department
Elgin Public House
Elgin State Bank
Elgin Township
Ellingson, Janet
Ellingson Law Office
Elmer, Charles
Engquist, Nancy & John
Fehlman, Elizabeth
Fiedler, Eleanor
First Congregational Church of Elgin
Fischer, Kim
F.I.T. Management Inc.
Flaherty, Nancy
Flaherty, Nancy
Follrath, Joe
Ford, Jennifer & Richard
Fox, Dan
Fox Valley Fire & Safety
Fox Valley United Way
Fritz, Catherine
Garcia, Genesis
Garcia, Jaime & Donna
Geneva 708 Community Mental Health Board
Geneva Community Chest
Genoa Healthcare
Gifford’s
Global Hands Project
Glore Fund
Gorski, Bob
Grand Victoria Foundation
Grauzinis, Ramona & Al
Gross, Medina
Grosser, Jeffrey & Patricia
Habun, Danise
Haley, Jennifer
Hamdani, Deborah
Hanover Township Mental Health Board
Hansemann, Murna
Harkin, Susan
Harper, Patricia & James
Harvey and Ethel Daeumer Foundation
Hayes, Cheryl
Hayes, James & Barbara
Hedberg, Sofia
Heimberg, Richard & Karen
Hein, Jack
Helm, Ralph & Vera
Herb’s Bakery
Hereford, Jay & Karin
Highbloom, Carrie Fifield
Highland Avenue Church of the Brethren
Hoambrecker, Matt
Holze Wellness
Howe, Deb
Hudgens, Paul & Sarah
Hughes, Mary Catherine
IHC Construction
Im, David
Inland Bank & Trust
Intel Foundation
Iqbal, Mohammad
Jakle, Rick & Sharon
James Harvey Photography
Jens, Jeffrey
Jester’s
Joe Bero & Son Plumbing
Johnson, Gregory & Roslinda
Joshi, Anantha
Joshi, Sharada
Kane County
Kaptain, David & Sandra
Kaptain Family Charitable Fund
Kartan, Dr. Usha
Kenyon, Michael & Carol
Kidd, Herbert II
Kinast, Arnold
Kirk, Alan & Sandra
Kirkland & Ellis LLP
Kiwanis Club of Elgin
Korte, Ron
Kosnoff, Gary & Connie
Kreger, Carol
Krub sack, Ellen Fifield
Kyrychenko, Peter
Laird, Donald & Patricia
Lamp, Earl & Luann
Larrabee, Lydia
Lauderdale Electric
League of Women Voters of Elgin
Lebuhn, Karen
Lempa, Leonard & Gina
Lenart, Pat & Roger
Lewis, Cheri Lee & Dr. David
Lichtenberg, Julie & Bill
Likou, Emmanuel
Lobit, Lynn & Mark
Contributors Continued

Lundstrom Insurance Agency
Lunt, Sean
Lynfred Winery
Lytle, Miriam
MAC Cosmetics
Malm, Art & Cathy
Malm, Carolyn & Bob
Malsi, Richard
Mann, Julie
Manning, Maureen
Mapes, Terri
Marinello, Clarice
Martin, Kevin
Matson, Russell & Stacey
May, Bernadette
May, Andrew
McClellan, Julia
McGovern, Tom
McGuire, Debbie & Tom
McMahon, Debbie & Bryan
McMurray, Sheri
McNish, Jim & Diana
Mecum, Loni
Medal, Carole
Meek, William & Mary
Misserle, Carl & Chris
Mogler, Robert
 Moylan, William & Susan
Myers-Bauer, Lois
Myroth, Cynthia
NAMI Kane County
Nash Disability Law
National Council on Independent Living
Nelson, Gail
Nett, Jon
Network It Easy
Nick's Pizza & Pub
Northwestern Memorial Healthcare
Olayos, Dr. Claire
O’Neal, Jules
One Digital Benefit Advisors
O’Neill, Irene
PADS of Elgin
Painters District Council No. 30
Paris, Page
Phillips, Carol
Pierce, Jacqueline
Poss, Laura
Pokoj, Rhonda
Polse, Dr. Alan
Ponis, Page
Portillos
Powell, Tish
Presence St. Joseph Hospital
Prochut, Debbie
Quagliata, Thomas
Rakow, Tom
Rauschenberger, Keith & Cindy
Rauschenberger, Steve & Betty
Raymond James Company
Rhodes, Helene
Rieke Office Interiors
Rogers, Brenda
Ruschli, Judy
Sajdak, Peggy
Sam, Dr. David
Schaff, Linda
Scheflow, Doug
Schmidt, David & Christine
Schmitz, Tim
Schrock, Edward & Karen
Schueneman, Nancy & Art
Scowen, William
Seigle Family Foundation
Shales, Michael
Sheldon, Timothy & Kathleen
Sherwin, Marilyn
Shodeen Family Foundation
Shop & Share, Inc.
Siete, Linda
Sinnett, Richard & Karen
Skogmo, Jerry & Melinda
Speckman, Carol
Spencer, Karen
Stauffacher, Steve & Colleen
St. Charles Noon Kiwanis Foundation
St. Charles 708 Community Mental Health Board
St. Edward Catholic High School
Steffen, Frederick
Steffen, John
Contributors Continued

Steffen, Robert
Stingley, Jo Ann
Patrick, Jill
Penny, Mike & Betsy
Super Target, South Elgin
Swanson, Karin
Tabernacki, Donna
Tairou, Sahind
TBK Bank
Termuhlen, David
Thorsen, Dorothy
Tolzman, Jeanne and Rev. Arlyn
Tousey, Susan & Stephen
Town of Elgin
United Way of Elgin
United Way of Metropolitan Chicago
Villa Verone
Village of Streamwood
Viswanathan, Baskar
Voross, Nancy
VNA Health
Walnut Speakeasy
Warren, Laurel
Webb, Kimberly
Weiner, Barbara
Werner, Jack
Weston, Michelle
Windy Hill Masonry
Wire, Hanguyen
Wong, Jennifer
Young, Thomas & Barbara
Yung, Florence
Ziegler's Ace Hardware
Zurcher, Victor & Susan
## Ecker Center for Mental Health, Inc. Revenue by Source


<table>
<thead>
<tr>
<th></th>
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<tr>
<td>DHS</td>
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<td>2,252,333</td>
<td>2,169,489</td>
<td>2,252,048</td>
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<tr>
<td>United Way and Community Chest</td>
<td>41,355</td>
<td>54,963</td>
<td>40,028</td>
<td>73,274</td>
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<tr>
<td>Other Contributions</td>
<td>280,848</td>
<td>338,642</td>
<td>323,102</td>
<td>525,379</td>
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<tr>
<td>708 Funds</td>
<td>65,600</td>
<td>64,000</td>
<td>59,000</td>
<td>62,000</td>
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<tr>
<td>HUD</td>
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<td>738,012</td>
<td>698,198</td>
<td>661,445</td>
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<td>Other Governmental Grants</td>
<td>236,553</td>
<td>237,940</td>
<td>239,055</td>
<td>156,733</td>
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<td>Program Service Fees</td>
<td>2,056,493</td>
<td>1,608,192</td>
<td>1,596,615</td>
<td>1,737,414</td>
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<tr>
<td>Investment and Other Revenues</td>
<td>84,214</td>
<td>65,571</td>
<td>72,818</td>
<td>172,447</td>
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- **DHS United Way and Community Chest Other Contributions 708 Funds HUD Other Governmental Grants Program Service Fees Investment and Other Revenues**