

FULL TIME - OPEN POSITIONS AT ECKER CENTER as of December 2, 2024

Ecker Center for Behavioral health is committed to creating a diverse and inclusive environment and is proud to be an equal opportunity employer

Behavioral Health Specialist, Intake/Assessment

Responsibilities:

- Assist individuals who live independently in the community via linking and referring to housing, food and transportation resources, applying for entitlements, providing counseling and life skills training and advocating for the individual's needs.
- Performs intakes and accepts and completes assigned assessments in a timely manner while evaluating clients for appropriate services and makes all necessary referrals, both within and outside the agency
- Handle inquiries related to mental health and substance misuse services including, but not limited to, completing intake paperwork for Ecker Center services, scheduling assessments and providing referrals for services elsewhere
- Assess urgency of which clients should receive services and forward information to appropriate level of services within agency
- Assists clients in completing opening paperwork or coordinates with office and business staff for the completion of opening paperwork
- Monitors demand for comprehensive assessments and coordinates with the Intake/Assessment Supervisor
- Assists in coordinating care with additional service providers both within Ecker Center, as well as other community agencies
- Monitors and keeps referral information up to date
- May participate in creating individualized assessments and treatment plans for a caseload that sees agency psychiatrists

Qualifications:

- Bachelor's Degree in Human Service field with 1-year clinical experience OR 5 years relevant clinical experience in Human Service field
- Must have a valid Illinois driver's license, auto insurance and automobile
- Bilingual Spanish preferred
- Willingness to work a flexible schedule, if needed

Hours: Mon 10:30am – 6pm, Tues – Fri 9:30am – 5pm. 35 hours a week

Mobile Crisis Engagement Specialist, MCR

Responsibilities:

- Provide treatment to and use lived experience in providing crisis intervention and case management services
- Provide triage, assessment, crisis de-escalation/resolution, coordination with local hospitals, police, fire, medical and behavioral health services, crisis planning and follow up
- Manage walk-in, telephone and community-based crises
- Delivers services primarily in the community where the client is located, including shelters and client homes
- Provides referral and disposition options appropriate to the client's needs and safety including warm hand offs to referral sources. Schedules outpatients follow ups
- Responds to Call4Calm requests and regional call hubs such as 988
- Evaluation of unfunded individuals and apply for Medicaid Coordinates with CARES line for individuals funded with Medicaid

Qualifications:

- Recovery Support Specialists (RSS) draw on their own life experiences to help others develop and maintain their recovery from substance abuse disorders, mental health disorders, or dual diagnoses.
- Experience working with adults and children with mental health and/or substance use needs
- CRSS certification or capable of attaining the credential within 18 months of hire
- Bilingual Spanish preferred
- Must be able to work independently and be willing to travel in the community (Kane County and nearby Cook)
- Willing to transport clients when appropriate, current driver's license, automobile, and auto insurance required

Hours: Monday – Friday 7:30am – 4pm, 40 hour work week

Apartment Program Supervisor, SAP & HUD

Responsibilities:

- Oversees daily operations and provides clinical oversight to the Supported Apartment Program (SAP) and HUD Program to ensure operations run smoothly and that program development is responsive to individual and community needs
- Provides leadership and guidance to the residential treatment team in implementation of IATP goals and provision of services per program policy and procedure
- Ensures documentation and reporting requirements for HUD and SAP programs are being met
- Provides a full range of clinical services including assessment, therapy, counseling, crisis intervention, treatment planning, case management, medication monitoring, consultation, and community support services.
- Supports Leadership Team members to assure agency Joint Commission, Rule 132, Rule 140, HUD, Medicaid, and Medicare compliance

Qualifications:

- Master's Degree in Human Service Field, meets definition of a QMHP
- Minimum of five years clinical experience
- Minimum of two years supervisory/administrative experience, supervisory experience in a residential setting a plus experience working with co-occurring mental health and substance use needs and/or the unhoused a plus
- Valid driver's license, insurance, vehicle and a willingness to transport clients as necessary.

Hours: Monday – Friday, 8am – 5pm (40-hrs week) with some flexibility; periodic evenings and weekends as needed for coverage and supervisory activities

ATOD Prevention Specialist, ATOD

Responsibilities:

- Be part of an energetic and fun environment working closely with youth to provide alternatives to make a life changing positive impact
- Be involved with youth on attending summer camp, leadership conferences, motivational activities for youth
- Maintain positive lines of communication and support towards youth and their parents
- Involvement in all DHS ATOD prevention grant deliverables for youth targeted population
- Establish and maintain relationships with appropriate staff/persons in other agencies, schools and other community organizations
- Create and implement presentations to serve the needs of the community and increase community awareness of prevention (i.e., Kane County Institute Days, Elgin Police Department Panel Discussions)
- Maintain adequate activity records and submit requested reports to the ATOD Supervisor as directed
- Maintain a working knowledge of substance misuse with emphasis on local situations and developments
- Participate in activities/conferences that update knowledge and skills in prevention and the field of substance misuse in general
- Make recommendations concerning programs, policies, procedures and materials needed to improve the functioning of the Prevention Program as well as the Agency overall.

Qualifications:

- Bachelor's degree or equivalent experience; or Prevention Certification and/or certification in a related field
- Must have excellent English communication skills
- Must be able to work a flexible schedule and be able to travel
- Valid Illinois driver's license, automobile insurance and vehicle
- Bilingual Spanish is preferred, but not essential

Hours: Monday – Friday, 40 work hours weekly. Schedule can fluctuate 7am – 3:30pm or 9am – 5:30pm. Some evenings and weekends on special events

Mobile Crisis Counselor, MCR

Responsibilities:

- Provide triage, assessment, crisis de-escalation/resolution, coordination with local hospitals, police, fire, medical, and behavioral health services, crisis planning, and follow-up
- Manage walk-in, telephone, and community-based crises
- Deliver services primarily in the community where the client is located, including shelters and client homes
- Provide referral and disposition options appropriate to the client's needs and safety including warm hand-offs to referral sources. Schedule outpatient follow-ups.
- Respond to Call4Calm requests and regional crisis call hubs such 988
- Evaluate unfunded individuals and apply for Medicaid. Coordinate with the CARES line for individuals funded with Medicaid
- Serves as QMHP for MHP and CRSS level staff providing Crisis Intervention on the Mobile Crisis Team

Qualifications:

- Master's degree in human service field with experience providing crisis intervention
- Experience working with adults and children with mental health and/or substance use needs
- Bilingual Spanish preferred
- Must be able to work independently and be willing to travel in the community (Kane County and nearby Cook)
- Willing to transport clients when appropriate, current driver's license, automobile, and auto insurance required

Hours: Monday – Friday (overnight), 12am – 8:30 am 40 hours/week

Care Coordination Specialist, Intake/Assessment – 2 positions available

Responsibilities:

- Assist clients in referring and accessing necessary resources, including mental health services, substance use treatment, housing, educational, employment, and social services as necessary to facilitate wellness and recovery of the whole person. Obtain necessary consents for sharing information with community partners including documenting attempts and revisiting periodically.
- Assist in maintaining a caseload of clients, who have a mental illness and/or substance use challenges and ensure individuals have access to primary and other supportive care services.
- Collaborate with multidisciplinary teams to develop and implement individualized care plans that address clients' mental health, physical health, and social needs.
- Provides minimum monthly outreach and supports to a caseload of individuals engaged in behavioral health services ensuring their insurance or other payor information is up to date.
- Build and maintain relationships with local inpatient acute-care hospitals and related facilities, such as emergency departments and outpatient clinics. Ensure timely communication by documenting efforts to contact individuals discharged from these settings within 24 hours, including managing the transfer of health records related to their services.
- Complete treatment plans, annual re-assessments, and IATPs for a caseload of clients, DLA and LOCUS assessments as required.

Qualifications:

- Bachelor's Degree in Human Services field or 5 years equivalent experience to qualify as an MHP
- Bilingual Spanish preferred
- Experience working with co-occurring mental health and substance use needs and/or the unhoused a plus
- Valid Illinois driver's license, automobile insurance and vehicle

Hours: 40 hours/week; Monday to Saturday with schedule flexibility. One evening and/or weekend day required.

Case Manager, Housing is Recovery

Responsibilities:

- Provide home- and community-based treatment to and assists in developing case management services to a caseload of clients who are referred for the Housing is Recovery Program. Services assist clients in maintaining housing, providing wrap-around support, including linkage to mental health or substance use recovery support services.
- Build relationships with referral sources, including hospitals, county jails, prisons, homeless shelters, and inpatient detoxification facilities.
- Ensures Housing Quality Standard (HQS) inspections on all apartment units are conducted and communicates results to landlord.
- Complete Mental Health Assessments, DLA and LOCUS, and develop goal-oriented ITPs that are strength-based and recovery oriented on all assigned clients as required.
- Accompany clients on housing searches and support all needs surrounding securing housing for the clients required by the Housing is Recovery Program.
- Supports program activities associated with being a subsidy administrator.
- Provide assistance with intake/assessment as needed, as well as outreach in emergency situations
- Provide accurate, quality documentation within a maximum of 48 hours after service delivery

Qualifications:

- Bachelor's degree in human service field and minimum 1year clinical experience, including case management work and work with individuals that are diagnosed with severe mental illness and/or co-occurring substance use needs.
- Bilingual Spanish a plus
- Must have valid Illinois driver's license, auto insurance and vehicle and willingness to transport clients

Hours: Monday – Friday, 9am to 5:30pm - 40 hour work week, some flexibility in schedule

Outreach & Engagement Case Manager, Case Management

Responsibilities:

- Identifies and supports individuals that may need assistance with locating housing, shelter or other community resources.
- Link homeless individuals with housing, medical, dental care, mental health, substance abuse and employment services as needed.
- Assist homeless individuals in applying for benefits. Strive to maintain weekly engagement of homeless individuals.
- Manage statistical data on engagement activities.
- Assess the needs of homeless individuals identified in the Casework Command Meetings.
- Teaches budgeting and other independent living skills, manages representative payee responsibilities.
- Plans for and participates in scheduled case management and community support services and initiates unscheduled services.
- Completes assessment and other documentation requirements within 48 hours of service delivery.
- Services are primarily off site in the community.

Qualifications:

- Bachelor's Degree in Human Service Field plus minimum one year mental health experience.
- Experience working in street outreach settings preferred
- The ability to work cooperatively with mentally ill, substance using, and unhomed individuals. Adults struggling with mental illness and/or co-occurring substance use needs.
- Must have valid Illinois driver's license, auto insurance and automobile.
- The ability to work cooperatively with adults struggling with mental illness and/or co-occurring behavioral health services.
- Ability to work in varying physical environments which may include uneven outdoor terrain and inclement weather.
- Willingness to work a flexible schedule, if needed.
- Valid Illinois Driver's License, auto insurance and automobile and willingness to transport clients when necessary

Hours: Monday – Friday, 9am to 5:30pm - 40 hour work week, some flexibility in schedule